

# The Australian Mental Health Outcomes and Classification Network: Sharing information to improve outcome

Quality Through Outcomes in Mental Health Care

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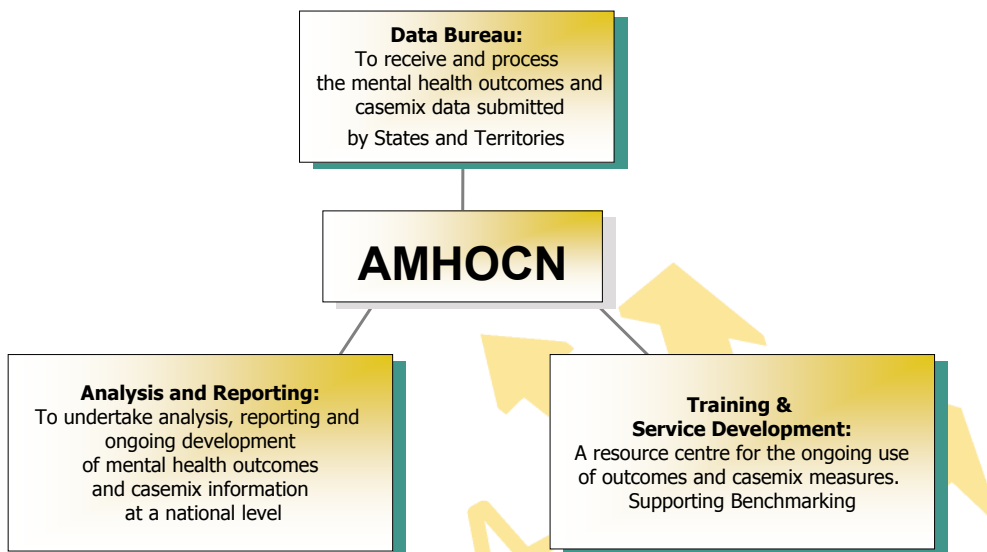
A joint Australian, State and Territory Government Initiative

*Sharing Information to Improve Outcomes*  
An Australian Government Funded Initiative




AMHOCN

## What is AMHOCN?



## AMHOCN Work plan

- Data Analysis and Reporting
    - Reporting framework
    - Timely feedback
    - Reference material
    - Reports on Quality
    - Data Linkage
  - Training and Service Development
    - Training materials which fill gaps
    - Information literacy
    - Information sharing
    - Trainer Accreditation
    - Support Clinical leaders and Champions
- 

## Who has reported so far?

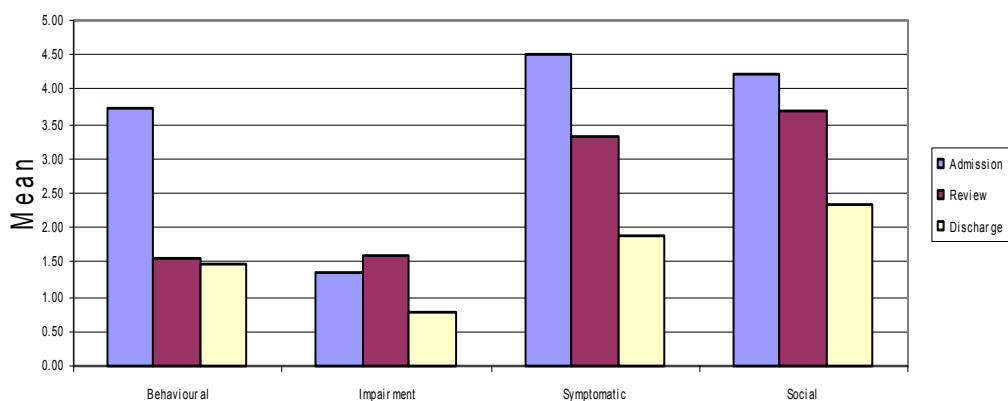
State/territory	Year(s)
New South Wales	2001-02, 2002-03
Victoria	2000-01, 2001-02, 2002-03
Queensland	2002-03 (last four months only)
Western Australia	2002-03 partial
South Australia	2003-2004 partial
Tasmania	2001-02
Australian Capital Territory	2002-2003, 2003-2004 partial
Northern Territory	2002-03 (last six months only)

As at September 2004

## The trickle begins...2002 - 2003

Service Setting	Collection Occasion	Number
Psychiatric inpatient service	Admission	9600
	Review	2800
	Discharge	7500
Community residential mental health service	Admission	600
	Review	1300
	Discharge	400
Ambulatory mental health service	Admission	13500
	Review	20000
	Discharge	6200

## Adult Inpatient



### Collection Occasion Number

Admission 9600

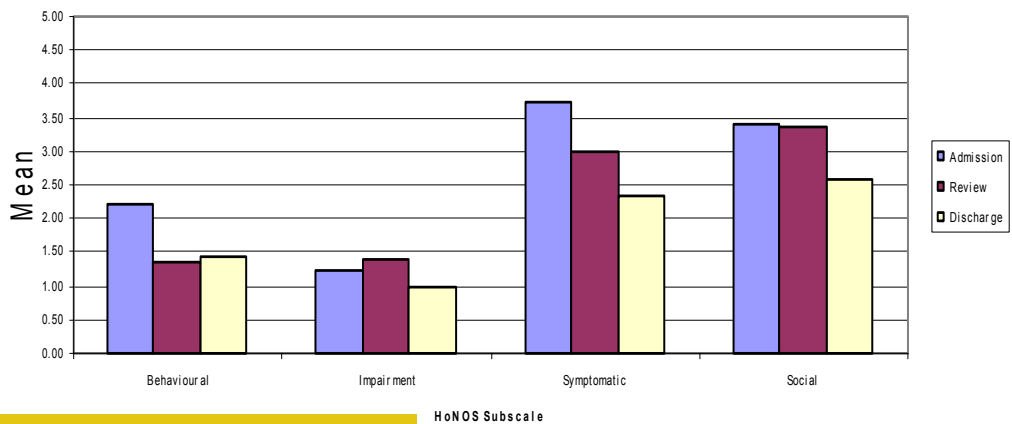
Review 2800

Discharge 7500

HoNOS Subscale

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## Adult Ambulatory



Collection Occasion	Number
Admission	13500
Review	20000
Discharge	6200

HoNOS Subscale

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**In order to compare**

**Apples**  **with**  **Apples**

**You have to find useable pairs**



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PID: 000000000000BA0450C  
 Start: 01-07-2002  
 End: 30-06-2003  
 I=Inpatient, R=Residential, C=Community

I	[a-		[a-
R	-d]	-r-	-d]
C			

PID: 0000000000009C6940F3  
 Start: 01-07-2002  
 End: 30-06-2003  
 I=Inpatient, R=Residential, C=Community

I	[a-	[a- -d]
R		
C		

Start: 01-07-2001  
 End: 30-06-2003  
 I=Inpatient, R=Residential, C=Community

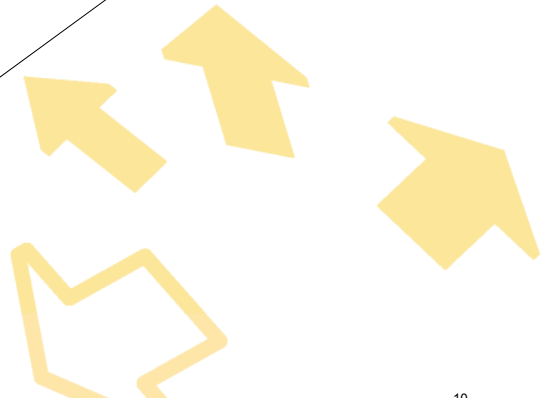
I	[a-	-d]	[a-	[a-	-d]	-r-	[a-	-d]
R	-d]	[a-	[a-	[a-	-d]			-d]
C	-d]	[a-	[a-	[a-	-d]			
	-d]	[a-	[a-	[a-	-d]			
	-d]	[a-	[a-	[a-	-d]			
R						-d]	-r-	-d]
C								[a-



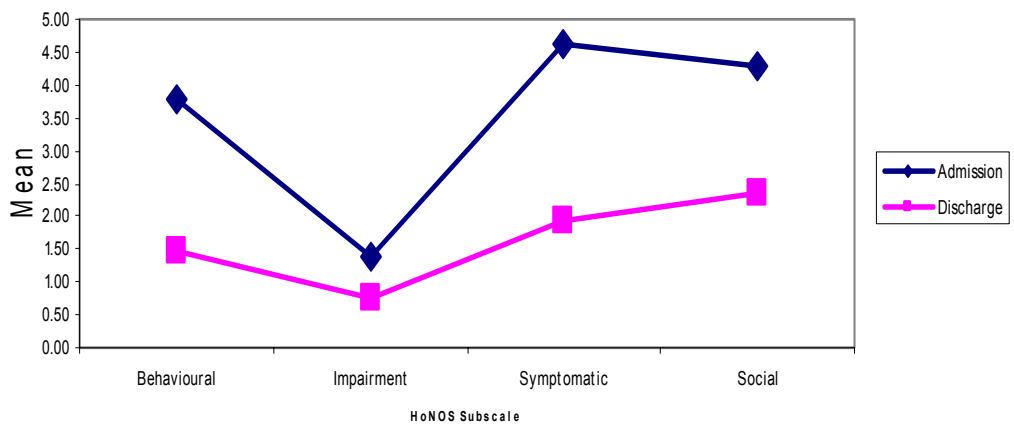
## Useable pairs: Admission and Discharge

Service Setting	Number
Psychiatric inpatient service	1691
Community residential mental health service	91
Ambulatory mental health service	944

Collection Occasion	Number
Admission	9600
Discharge	7500



### Adult Inpatient Pairs

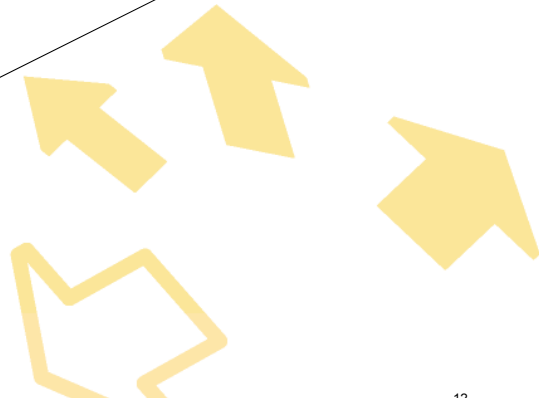


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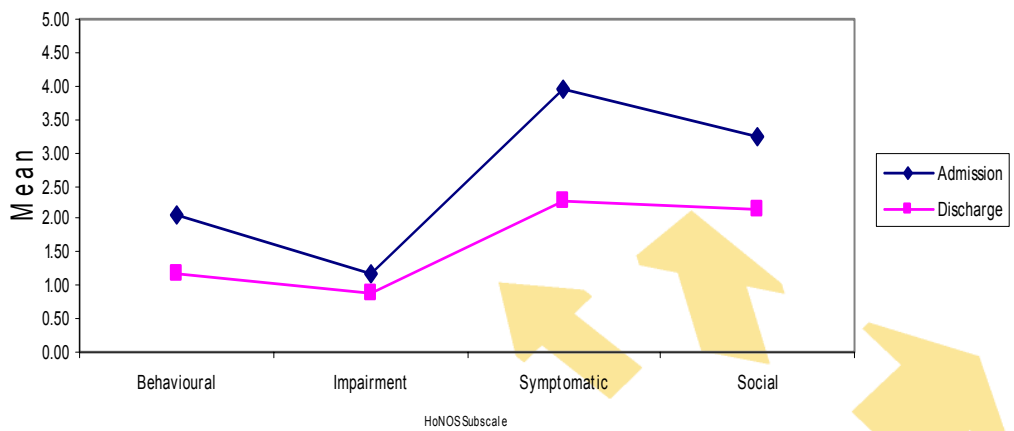
## Useable pairs: Admission and Discharge

Service Setting	Number
Psychiatric inpatient service	1691
Community residential mental health service	91
Ambulatory mental health service	944

Collection Occasion	Number
Admission	13500
Discharge	6200

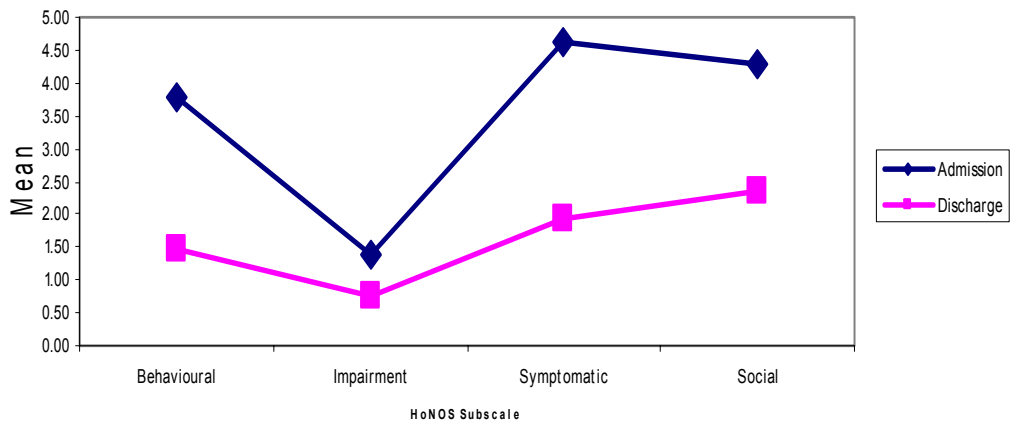


### Adult Ambulatory Pairs



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### Adult Inpatient Pairs



## Implementation

- leadership and management support.
- Review business processes and incorporate outcome measures into current practice or modify current practice.
- Embed measures into current documentation
- Consumers and clinicians use measures to engage in dialogue which supports assessment and collaborative treatment planning.
- Teams use measures to support clinical reviews and service development.
- Meetings! Managers and clinical leaders meet to solve local implementation issues “who collects what and when”.
- Data Quality is monitored and corrective action taken
- Training and ongoing support/Users groups
- Information is feedback to clinicians and service managers.

# www.mhnocc.org

The screenshot shows a Microsoft Internet Explorer browser window displaying the homepage of MHNOC.org. The browser's address bar shows the URL <http://www.mhnocc.org/>. The website's header features the logo for the 'national mental health strategy' and the text 'Mental Health National Outcomes and CaseMix Collection'. A left-hand navigation menu lists various site sections: Home, Site Map, News, Forum, The Australian Mental Health Outcomes and Classification Network, Outcomes Expert Groups, Resources (Documents, Links, Site Search), and Disclaimer. The main content area is titled 'Introduction' and contains several paragraphs of text. The first paragraph welcomes visitors and provides a feedback email address: [feedback@mhnocc.org](mailto:feedback@mhnocc.org). The second paragraph explains the site's purpose: to support routine consumer outcome measurement in Australia's public mental health sector. The third paragraph describes the site's resources, which are intended for use by clinicians, managers, consumers, carers, policymakers, and researchers. The fourth paragraph directs users to the 'news' page for updates. The fifth paragraph notes that resources are categorized into 'documents' and 'links'. The sixth paragraph mentions an online 'forum' for discussion. At the bottom of the page, there are links for 'Disclaimer' and 'Contact Us'. The Windows taskbar at the bottom shows the 'start' button, several open applications, and the system clock indicating 1:07 PM.

**national mental health strategy**

Mental Health National Outcomes and CaseMix Collection

**Introduction**

Welcome to the MHNOC website. This site is currently under development and should be seen as a work in progress. Your input is sought and welcomed. Currently the best way of providing feedback is to email [feedback@mhnocc.org](mailto:feedback@mhnocc.org).

This site aims to support the implementation of routine consumer outcome measurement in Australia's public mental health sector. The purpose of outcomes measurement is to improve the quality of mental health services through better understanding and use of information about the outcomes for consumers of mental health services.

This site provides key resources on mental health outcomes and case complexity measurement and provides a forum for sharing ideas, views and experience. The site is intended to be used by clinicians, managers, consumers, carers, policymakers, researchers and all other interested stakeholders.

Please refer to the [news](#) page to get an idea of the current status of the site. Major additions to the content and updates about the functionality of the site will be posted there.

The resources section is currently broken into two categories, [documents](#) for resources that are downloadable directly from this site and [links](#) to relevant external sources of information.

There is also an online [forum](#) to provide clinicians, managers and interested stakeholders with the opportunity to discuss issues around the implementation of outcome measurement to mental health services.

Disclaimer | Contact Us

# www.mhnocc.org

Mental Health National Outcomes and Casemix Collection

Private Messaging Members Search FAQ User CP  
Logout [ Tim Coombs ] Home Admin Control Panel

Welcome **Tim Coombs**, your last visit was on Sun, 22 August 2004 13:08  
Show: [Today's Messages](#) :: [Unread Messages](#) :: [Unanswered Messages](#) :: [Show Polls](#) :: [Message Navigator](#)  
Admin: [Group\(s\) Manager](#)

Forum	Messages	Topics	Last message
<b>Issues Regarding NOCC Clinical Measures - Issues Regarding NOCC Clinical Measures</b>			
<a href="#">Health Of The Nation Outcome Scales ( HoNOS )</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	25	11	Mon, 09 August 2004 By: <a href="#">Dean Lewin</a>
<a href="#">Abbreviated Life Skills Profile (LSP-16)</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	4	2	Fri, 09 July 2004 By: <a href="#">Tim Coombs</a>
<a href="#">Resource Utilization Groups - Activities Of Daily Living ( RUG-ADL )</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	4	2	Thu, 22 April 2004 By: <a href="#">Bill Buckingham</a>
<a href="#">Focus Of Care (FOC)</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	0	0	n/a
<a href="#">Health Of The Nation Outcome Scales For Children And Adolescents ( HoNOSCA )</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Peter Brann</a> <a href="#">Tim Coombs</a>	8	3	Mon, 29 September 2003 By: <a href="#">Graeme Purcell</a>
<a href="#">Childrens Global Assessment Scale ( CGAS )</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	0	0	n/a
<a href="#">Factors Influencing Health Status ( FIHS )</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Peter Brann</a> <a href="#">Tim Coombs</a>	3	2	Fri, 09 May 2003 By: <a href="#">Peter Brann</a>
<a href="#">Strengths And Difficulties Questionnaire ( SDQ )</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Peter Brann</a> <a href="#">Tim Coombs</a>	8	4	Fri, 16 July 2004 By: <a href="#">gsteve</a>
<a href="#">Health Of The Nation Outcome Scales For Elderly People ( HoNOS65+ )</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	6	3	Fri, 19 September 2003 By: <a href="#">Bill Buckingham</a>
<a href="#">Adult Consumer Self Rating Measures</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	17	6	Sat, 24 July 2004 By: <a href="#">Tim Coombs</a>
<a href="#">Diagnosis</a> Moderator(s): <a href="#">Adam Clarke</a> <a href="#">Bill Buckingham</a> <a href="#">Tim Coombs</a>	10	3	Fri, 09 July 2004 By: <a href="#">Tim Coombs</a>

