

# Selling snow to the Eskimos

Developing a resource for Clinical Documentation and Outcome Measures and their use in clinical practice in NSW Mental Health Services

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# Scope of the project

To develop resources to promote the use of the Standardised Assessment Modules and Outcome Measures in Mental Health Services across NSW

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# Who are the Eskimos?

- Clinicians
- Team leaders
- Clinical Managers
- Service Managers
- MHOAT/MHIDP coordinators
- Trainers

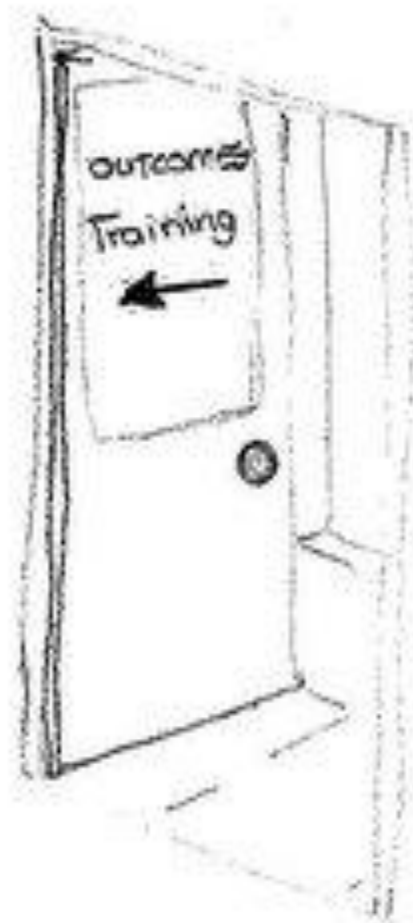
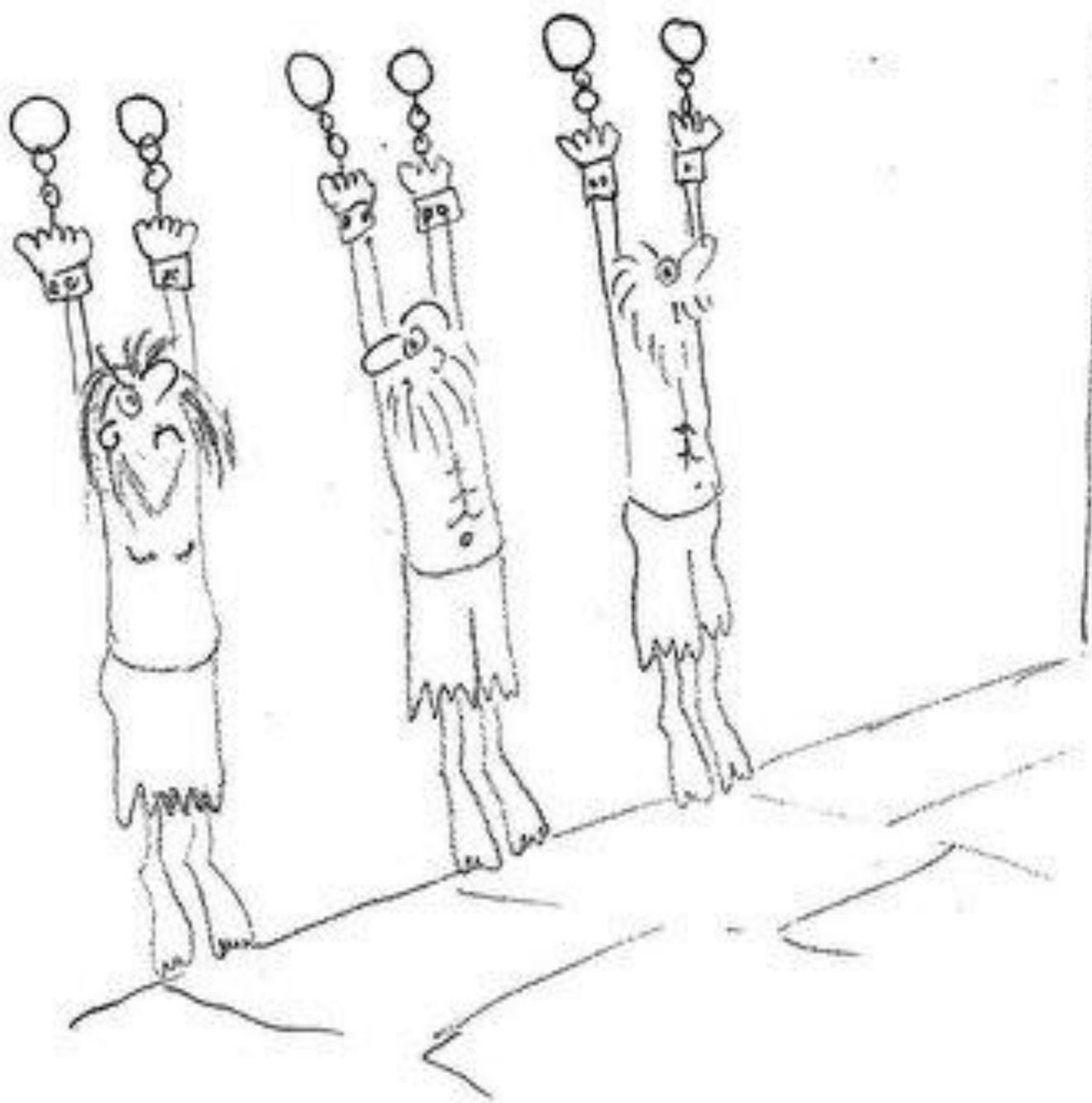
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# Review of training material

## Review of the resources

- Within NSW
- National
- New Zealand
- UK
- USA

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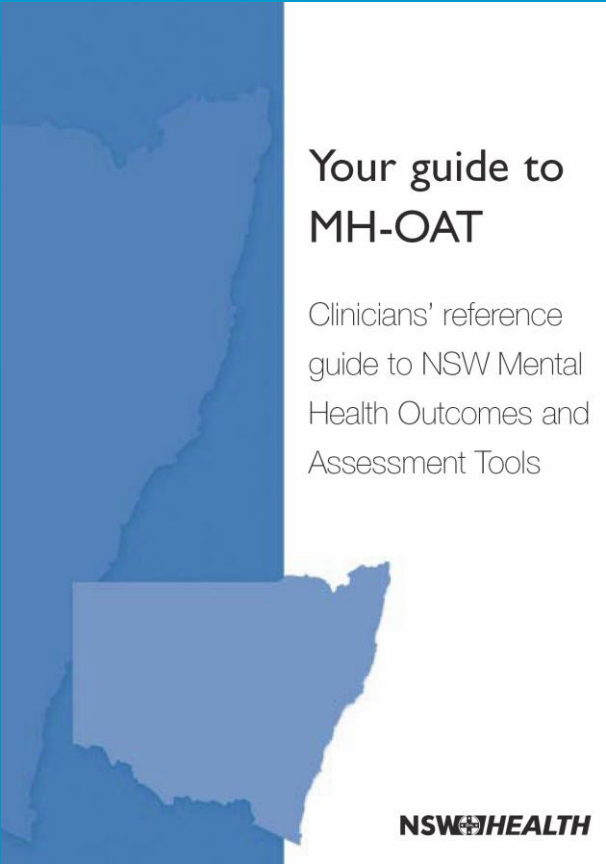


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# How to build an igloo!

- Two day Workshops
  - Self report exercise
  - Service Unit reports
- One day Workshop
  - Managers/team leaders
  - Using all clinical data collected

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Or how to build an igloo that won't fall down in a snow storm!

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# Connecting the dots

Assessment Modules

Outcome Measures

Clinical Practice

# The Manual

- Introduction
- Clinical Modules
- Standardised Outcome Measures
- When to collect
- Consumer Carer
- Use in practice
- The Measures Glossary

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# Introduction

- Aims of the manual
- How to navigate
  - Links to other sections/websites
- Introduction
  - Why use standardised assessment?
  - Why collect outcome?
  - Supports
  - Training
  - Contents

# Clinical Modules

- Background
- General principles
- Module logic
- Relationship to clinical process
- Relationship to outcome measures

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# Clinical Modules

- Purpose
- Target service
- Completion requirements
- Associated resources
- Links to other modules
- Links to other sections of modules/websites

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# Standard Measures

- Why use outcome measures?
- Measures used in NSW
  - Self-report
  - Clinician-rated
- Overview of measures
- Relationship to clinical documentation
- Relationship to clinical process

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# Standard Measures

- Description
- Purpose
- Guidelines for completion
- Scoring
- Use in practice
- Additional resources

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# When to collect

- Service setting
- Collection occasion
- Reason for collection
- Overview by age/service setting
- Rating periods



# Consumer/carer

- Guiding principles
- CALD issues
  - Cultural norms
  - Language
  - Cognitive function
  - Symptoms

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# Use in practice

- Assessment process
- Transfer of care
- Care planning
- Review
- Transfer/Discharge
- Risk Management

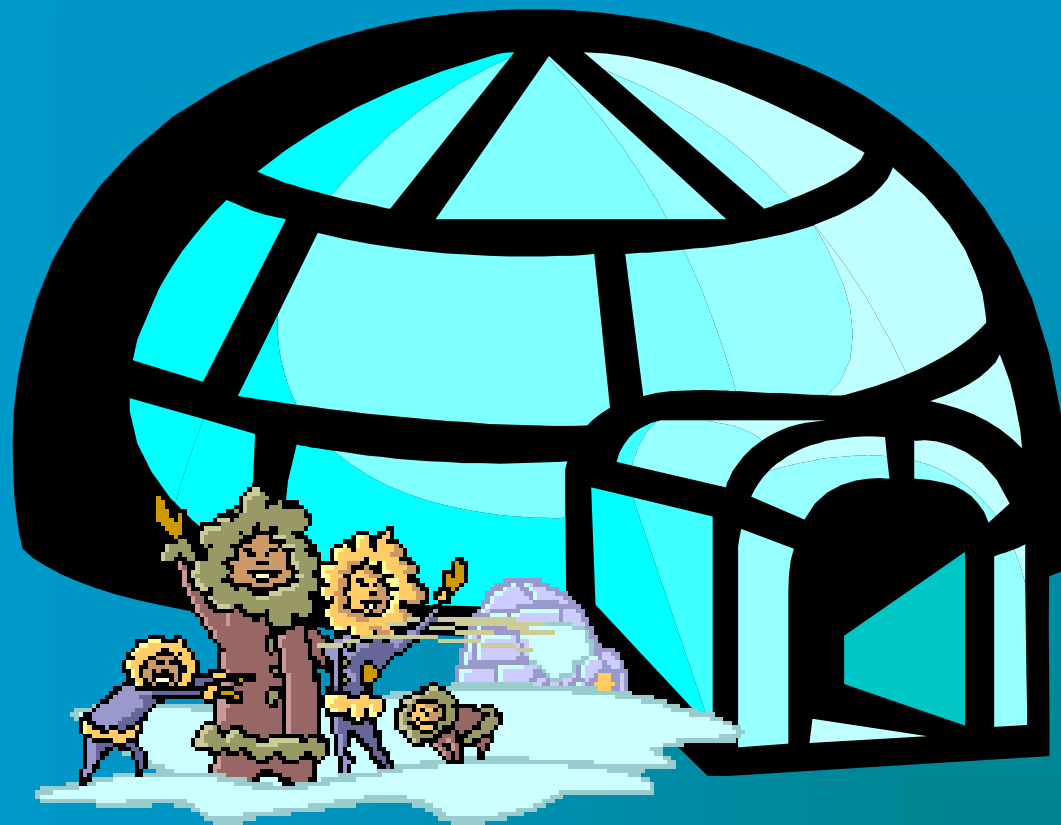
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# Use in practice

- Reports
- Web decision support tool
- Clinical prompts
- Recovery
- Casemix complexity
- Benchmarking

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