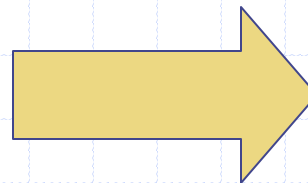


Western cluster –
11 AMHS's
5 metro

QUATRO project – Western cluster

Aim:

1. to promote the completion of BASIS-32, SDQ
and
2. to promote sharing of HoNOS, LSP ratings with consumers



More
meaningful
care
planning

QUATRO project – critical elements

- ◆ Develop a 'package' for consumer/ carer education/ support/ information re Routine Outcome Measures (ROM)

QUATRO project – critical elements

- ◆ Develop specialised ROM training skills in each agency for clinicians and for consumer and carer consultants

QUATRO project – critical elements

- ◆ Include consumers and carers in clinician education / training (as well as traditional experts – Mary Hyland in Aged Care, Peter Brann in CAMHS, AMHO CN – Tim Coombs in adult).

QUATRO project – critical elements

- ◆ Consider and develop a strategy to improve ROM feedback to consumers and clinicians

QUATRO project – critical elements

Baseline audit (suggested):

1. Completion rates of ROM
2. Consumer attitudes – tool available
3. Clinician attitudes – tool available
4. Current use of ROM in care planning/ team activity
5. Local innovative practices

QUATRO project – suggested structure

Cluster

WESTERN QUATRO planning group

T. Callaly – project leader

3 project workers including senior project manager

Consumer and carer principal consultants

PDRSS consultant

Academic consultant (Brenda Happell)

AMHS local implementation group

Leader: Snr Nurse educator or quality coordinator

Consumer and carer consultants, clinical staff rep. medical staff rep. project worker as appropriate.

QUATRO project – work plan

1. Appoint 3 project workers; consumer and carer principal consultants
2. Increase consumer commitment in each agency by 1 session + support costs (travel etc.)
3. Nominate AMHS workgroup leader and establish AMHS working groups
4. Conduct baseline audit
5. Develop strategy detail (as below) – primarily by WESTERN QUATRO planning group in (e-mail) consultation with AMHS's

QUATRO project – work plan

6. Encourage and support local research activity
7. Develop consumer/ carer education/ information strategy and resources
8. Education /training for all consumer consultants
9. Education /training for all AMHS working groups
10. Review and establish improved strategy for consumer/carers/clinician feedback of ROM data

QUATRO project – work plan (contd.)

11. Broad education /training for all staff (including 'management')

