

**Title: “Clinical Utility of NOCC measures in the inpatient setting”**

**Author: Graeme Sanders**

**Problem statement:** Anecdotally it would seem that there is a widespread belief that completing NOCC measures is a burdensome task. Therefore staff do not realise the value of working with clients to use the measures to guide and document the client's plan of care.

**Motivation:** There are gains to be made in clinical practice by working with staff to assist them to realise the value of using the NOCC measures to monitor the client's progress, plan client care and prepare for client discharge.

**Approach:** In an attempt to support clinical units to fully utilize the NOCC measures the CNAHS NOCC Co-ordinator is undertaking work with clinical leaders from selected CNAHS adult acute mental health inpatient units to work together to realise the clinical value of the NOCC measures.

**Scope:** CNAHS adult acute mental health inpatient units (Cleland, 1G, Cramond, Rural & Remote, and Cleland.) These units are included as they have similar client profiles and service models.

The work with the inpatient units is scheduled over 6 months, at which time a review will determine the future direction of the group.

**Transferability:** A similar process of working with specific community mental health teams is planned. This will begin with the CNAHS Mobile Assessment and Care (MAC) Teams.

**Findings:** The completeness of HoNOS data, (presence of data following the NOCC protocols) in acute inpatient units is approximately 90%. The National average is 80%. CNAHS are rating clients higher (more acute) than the National average. The reasons for this are currently under review. Systematic use of the HoNOS in care planning is currently absent.

**Conclusions:** Ongoing work is required to keep clinical leaders aware of the clinical value of the NOCC measures, so they can work with their teams to ensure the staff and clients of the clinical units benefit from the effort required to complete the NOCC measures.

**Brief author Biography:** Graeme works in the Mental Health Research and Outcome Unit as the CNAHS NOCC Coordinator. Graeme is a Registered Mental Health Nurse with 29 years clinical experience and 4 years experience as a NOCC Trainer.