


## Outcome Measures and Client Collaboration

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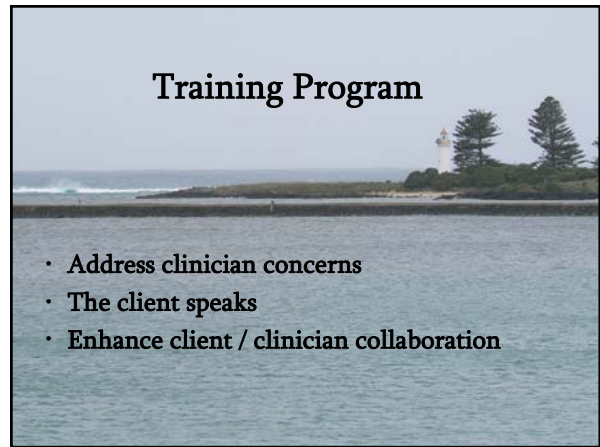
## Background

- National Mental Health Strategy
  - Community concerns
  - Accountability
  - Adult teams
- HoNOS
- LSP-16
  - FOC
- BASIS-32



## Integration of OM

- Research
  - Time Burden
  - Issues of worth
  - Change Attribution
  - How to utilize
  - Service Issues
  - Literacy Issues



## Training Program

- Address clinician concerns
- The client speaks
- Enhance client / clinician collaboration



## Training Layout


- Two days training
- Inclusion of client input



## Training Day 1

- The issue of “Worth”
  - The client expert
  - The clinician expert
  - Care partnerships

## The Expert



- In the relationship between the client and the clinician, who is the expert?
- What does the clinician know that the client doesn't
- What does the client know that the clinician doesn't

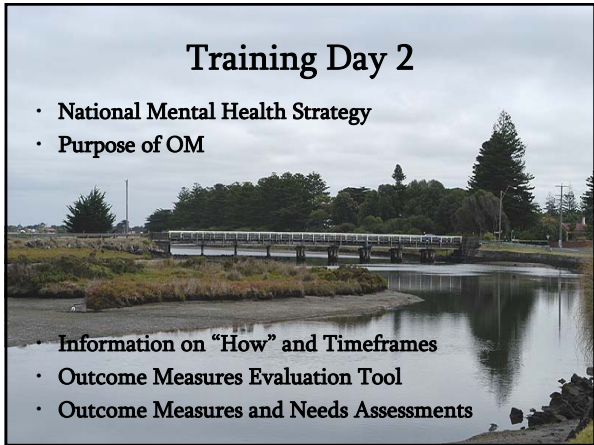
**“...61% (of clients) reported that their interactions with Mental Health Clinicians had been detrimental to their recovery”**

(Tooth, Kalyanasundaram, Glover & Momenzadah, 2003)



## Training Day 2

- National Mental Health Strategy
- Purpose of OM



- Information on “How” and Timeframes
- Outcome Measures Evaluation Tool
- Outcome Measures and Needs Assessments

## The Training Team

- Clinician
- Clients / Consumers



- Pre and post training attitudes
  - Impact on use of OM
- Impact on Treatment Plans
  - Goals based on Clinician or client OM?
  - Evidence of greater collaboration?

## Research



## Preliminary Results

- Clinicians
  - More positive about use of OM
  - Better understanding of why and how
  - Inclusion of Clients



